

## Report of Public Health

**Report to: Director of Public Health**

**Date: 04/04/2017**

**Subject: Report to seek approval to waive Contract Procedure Rules 8.1 and 8.2 and enter into contract with Dhyan Design for the provision of specialist technology support.**

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

## Summary of main issues

1. The Steering Group wish to use £25,000 of the total fund to employ the existing technology firm to develop the app to Stage two.
2. Care View- the social isolation app was developed to proof of concept through Leeds City Council Urban (Sustainable Cities) Lab has recently been awarded additional funding. This funding has been secured from NHS England Integrated Pioneer Fund for £70,000. In addition to this Care View also won the Medipex Award 2017 for £2,000. The total value of the funding for the Care View platform is £72,000.
3. The funding will allow the app to be taken to its second stage and develop new features based on current user requests. This will be in the form of a guide which identifies factors which might suggest someone is at risk of becoming isolated and of associated health problems. This guide allows you to ask certain questions on anything from accommodation, hospital discharge, and nutrition to visual impairment. This will allow a resident or a professional to find out how to get help or make a referral.

The technology firm developed Care-View to proof of concept and is currently maintaining the app. The coordinator is Abhay Adnikari and the company is Dhyaan Design. Dhyaan Design Limited is a registered company under the laws of England and Wales.

Company Number: 7321354

VAT Registration Number: 185 5149 83.

Registered Address:

8 Marsden Business Park, James Nicolson Link, York YO30 4WX

4. Using an alternative technology firm would mean we would lose ownership and the use of the Leeds version of Care View app and have to redevelop the app from scratch. This would be costly and abortive wasting the council's resources spent developing this platform in Leeds City Council's Urban Lab.
5. Leeds City Council has a trusted and well established relationship with this provider through it contracted work on the Urban Labs.

## **Recommendations**

The Director of Public Health is recommended to approve the waiver of Contracts Procedure Rules No 8.1 and 8.2 and award a contract to Dhyaan Design for one year for the sum of £25,000.

## **1 Purpose of this report**

- 1.1 The purpose of this report is to seek approval to waive Contract Procedure Rules 8.1 and 8.2 and enter into a one year contract with Dhyaan Design for the provision of software support and development of the Care View app.

## **2 Background information**

- 2.1 Care View is an app that can help to reconnect socially isolated citizens to their communities through looking at signs of neglect within the built environment e.g. occupied dilapidated properties, unkempt gardens and post piling up etc. It allows non-health professionals (e.g. postal staff or street cleaning teams) and professionals to log a concern quickly at the press of a button and then move on in pursuit of their work. This process is completely confidential and shares no personal details. The concern registers on a heat map allowing an outreach team to return to the street and leaflet / door knock to see if any local residents require help or information. The initial pilot (proof of concept) has enjoyed some early success e.g. an older resident with dementia who was incapable of supporting himself was helped into accessing a suitable care home. For further information there are seven case studies, available on request.
- 2.2 Care View can work on any smart portable device (e.g. smart phone, tablet or lap top) that is GPS enabled, allowing scalable use and potentially wide usage.
- 2.3 With reduced services and resources, the use of such an app can help pinpoint areas where socially isolated citizens may require help and support. When used within the 6 priority neighborhoods and the 10% most deprived lower super output areas it may make locating citizens with the highest need more effective and using a smaller workforce.

## **3 Main issues**

### **Reason for Contracts Procedure Rules Waiver**

- 3.1 We wish to save costs by employing the technology firm who developed Care View to proof of concept thus saving the costs of starting from the beginning of the project.
- 3.2 Following a successful year of testing Care View to proof of concept Leeds City Council has a trusted and proven relationship with this provider. The provider understands the concept of locating and reconnecting socially isolated citizens in technological terms and how this might be advanced in phase two.
- 3.5 As experience of using the Care View platform already exists within the Council there are no further costs acquired for training.
- 3.6 As Care View is already deployed as a platform no further costs are incurred by removal of the existing product and the development and testing install of a new product if the existing supplier is maintained.

## **Consequences if the proposed action is not approved**

- 3.6 There would be a significant delay in the phase two trial of this NHS England funded project as well as additional costs of procuring a new digital technology firm.

## **Advertising**

- 3.7 No advertising was undertaken. It was agreed while the detailed requirements of the council are being understood the most efficient use of resources would be to continue with the existing provider.

## **4 Corporate Considerations**

### **4.1 Consultation and Engagement**

- 4.1.1 Discussions have taken place with key Care View steering group members through Public Health.

### **4.2 Equality and Diversity / Cohesion and Integration**

- 4.2.1. Care View is applicable in this specific trial to all communities of geography, ethnicity, culture, religion and interest.

### **4.3 Council Policies and City Priorities**

- 4.3.1 Procurement of this product allows LCC Public Health to contribute to;

- The Best City to Grow Old in Breakthrough Project.
- Health and Wellbeing Strategy
- CCG planning and commissioning
- Public Health planning and commissioning
- Locality working teams
- Adult Social Care

### **4.4 Resources and Value for Money**

- 4.4.1 Procuring from the current provider will save an estimated £19,000 from the NHS England Pioneer fund as we will not have to re-test the app with a new provider.

### **4.5 Legal Implications, Access to Information and Call In**

- 4.5.1 The decision to waiver of contract procedure rules is a significant operational decision and is not subject to call-in. The report does not contain any exempt or confidential information.
- 4.5.2 Awarding a contract to Dyaan Design Limited without seeking competition could leave Leeds City Council open to a potential claim from other providers, to whom this contract could be of interest, that it has not been wholly transparent. However the value is relatively low and the continuation with the existing provider represents value for money for the Council.

## **4.6 Risk Management**

4.6.1 The risk is if we cannot continue with this software provider we will have to seek a new one delaying the trial significantly. This may lead to the recall of the funding from NHS England.

## **5 Conclusions**

5.1.1 The continuing use of this technology firm is necessary for the following reasons;

- To save the Leeds City Council the cost of employing a new technology provider and repeating the proof of concept stage again.
- To save training costs as knowledge of the existing app already exists in the council.
- It is a well-known and reliable product.
- The council have a tried and tested relationship with this provider.

## **6 Recommendations**

The Director of Public Health is recommended to approve the waiver of Contracts Procedure Rules No 8.1 and 8.2 and award a contract to Dhyaan Design limited for one year for the sum of £25,000 per annum.

## **7 Background documents <sup>1</sup>**

7.1 No background documents.

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<sup>1</sup> The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.